



CAT5 • 7500HD
USER MANUAL

ASKING FOR ASSISTANCE

Technical Support:

Telephone (818) 772-9100
(800) 545-6900

Fax (818) 772-9120

Technical Support Hours:

8:00 AM to 5:00 PM Monday thru Friday.

Write To:

Gefen Inc.
c/o Customer Service
20600 Nordhoff St.
Chatsworth, CA 91311

support@gefen.com
www.gefen.com

Notice

Gefen Inc. reserves the right to make changes in the hardware, packaging and any accompanying documentation without prior written notice.

CAT5•7500HD is a trademark of Gefen Inc.

TABLE OF CONTENTS

- 1** Introduction and Operation Notes
- 2** How it Works
- 3** CAT5•7500HD Front Panel Descriptions
- 4** CAT5•7500HDS Back Panel Layout
- 5** CAT5•7500HDS Back Panel Functions
- 6** CAT5•7500HDR Back Panel Layout
- 7** CAT5•7500HDR Back Panel Functions
- 8** CAT5•7500HD - Wiring Diagram
- 9** CAT5 Link Cable Wiring Diagram
- 10** Service Switch Usage Guide
- 11** Frequently Asked Questions
- 12** Terminology
- 13** System Specifications
- 14** Warranty

INTRODUCTION

Thank you for purchasing the new ex•tend•it CAT5•7500HD series by Gefen, Inc.

The ex•tend•it CAT5•7500HD by Gefen allows users the benefits of extending USB, audio in, audio out, PS/2, RS232, and video signals beyond the desktop. In a growing number of applications, broadcast stations and production facilities there is a need to locate a computer remotely, from the keyboard, mouse, and video monitor. A CPU may need to be shared between several users or moved to another room because of annoying fan noise.

The CAT5•7500HD series can be used to extend computers with noisy fans, printers, hard drives, scanners, cameras, keyboards, mouse, and any other USB-type peripherals. The CAT5•7500HD has the potential to cover the distance of 200 feet over industry standard Category 5 (CAT-5) cables. One can connect additional CAT5•7500HD series to the same computer, allowing access to the same computer from other locations up to 200 feet apart.

Lengths and Distances Supported:

Up to 200 Feet.....1280x1024 @ 60Hz
Up to 150 Feet.....1920x1200 @ 60Hz

OPERATION NOTES

READ THESE NOTES BEFORE INSTALLING OR OPERATING THE CAT5•7500HD SYSTEM

- Industry standard Category-5 (CAT-5) cables are used to operate CAT5•7500HD systems.
- The CAT5•7500HD units are housed in a metal box for better RF shielding.

HOW IT WORKS

CONTENTS

The CAT5•7500HD system consists of:

- (1) CAT5•7500HDS (sender unit)
- (1) CAT5•7500HDR (receiver unit)
- (2) 5 VDC power supply
- (2) DVI cables (6FT)
- (1) USB cable (6FT)
- (2) PS/2 cables (6FT)
- (1) Audio cable (6FT)
- (1) Rack ears
- (1) User Manual

HOW IT WORKS

In its most basic application, the CAT5•7500HDS sender unit resides next to the computer. Supplied with the system, DVI cables, PS/2 keyboard, PS/2 mouse, audio, and USB cables, they connect the computer to the CAT5•7500HDS sender unit.

The CAT5•7500HDR receiver unit is placed next to the monitors, keyboard, mouse, and USB peripherals at the remote location. The monitor and keyboard are connected to the CAT5•7500HDR, similar to the way they are connected to the back of the computer (PC or Macintosh).

CAT5•7500HDS FRONT PANEL DESCRIPTIONS



Front Panel Function Descriptions

- 1 **Power On Indication** - Indicates that the unit is on and plugged in.

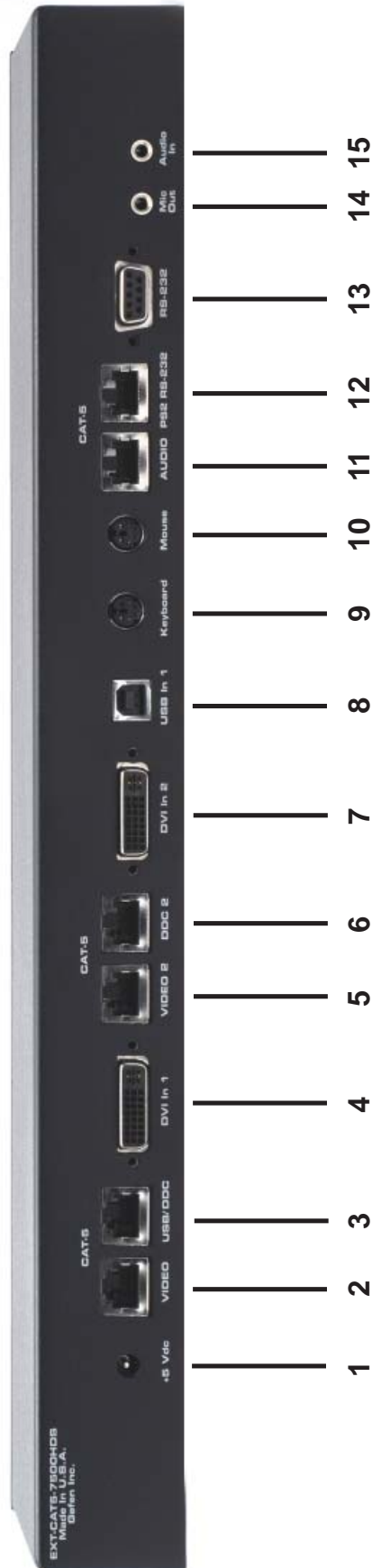
CAT5•7500HDR FRONT PANEL LAYOUT



Front Panel Function Descriptions

- 1 **POWER ON INDICATOR** - Indicates that the unit is on and plugged in.

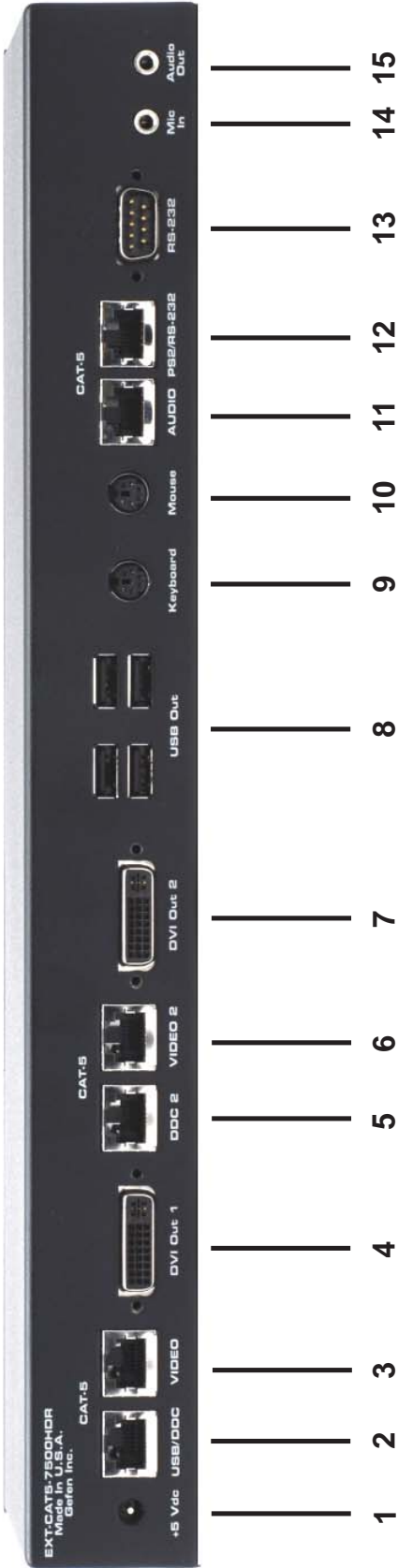
CAT5•7500HDS BACK PANEL LAYOUT



CAT5•7500HDS BACK PANEL LAYOUT

- 1 **POWER** - 5 VDC external power supply
- 2 **CAT5 Video 1** - RJ-45 input extends DVI input 1 with CAT-5 cable
- 3 **CAT5 USB/DDC1** - RJ-45 input extends USB and DDC1 signals with CAT-5 cable
- 4 **DVI IN 1** - DVI Input connects to your computer with the supplied DVI cable
- 5 **CAT5 Video 2** - RJ-45 input extends DVI input 2 with CAT-5 cable
- 6 **CAT5 USB/DDC2** - RJ-45 input extends USB and DDC2 signals with CAT-5 cable
- 7 **DVI IN 2** - DVI Input connects to your computer with the supplied DVI cable
- 8 **USB IN** - USB Input from computer
- 9 **KEYBOARD** - PS/2 keyboard input from computer
- 10 **MOUSE** - PS/2 mouse input from computer
- 11 **AUDIO** - RJ-45 input extends audio in and audio out 2
- 12 **SERIAL PS/2** - RJ-45 input extends RS-232 and PS/2 signals
- 13 **RS232 IN** - RS232 input from computer
- 14 **AUDIO OUT 2** - Audio mini jack input connects to computers microphone input
- 15 **AUDIO IN** - Audio mini jack input connects to computers audio output (Audio 2 offers improved signal to noise ratio by using differential signal technics)

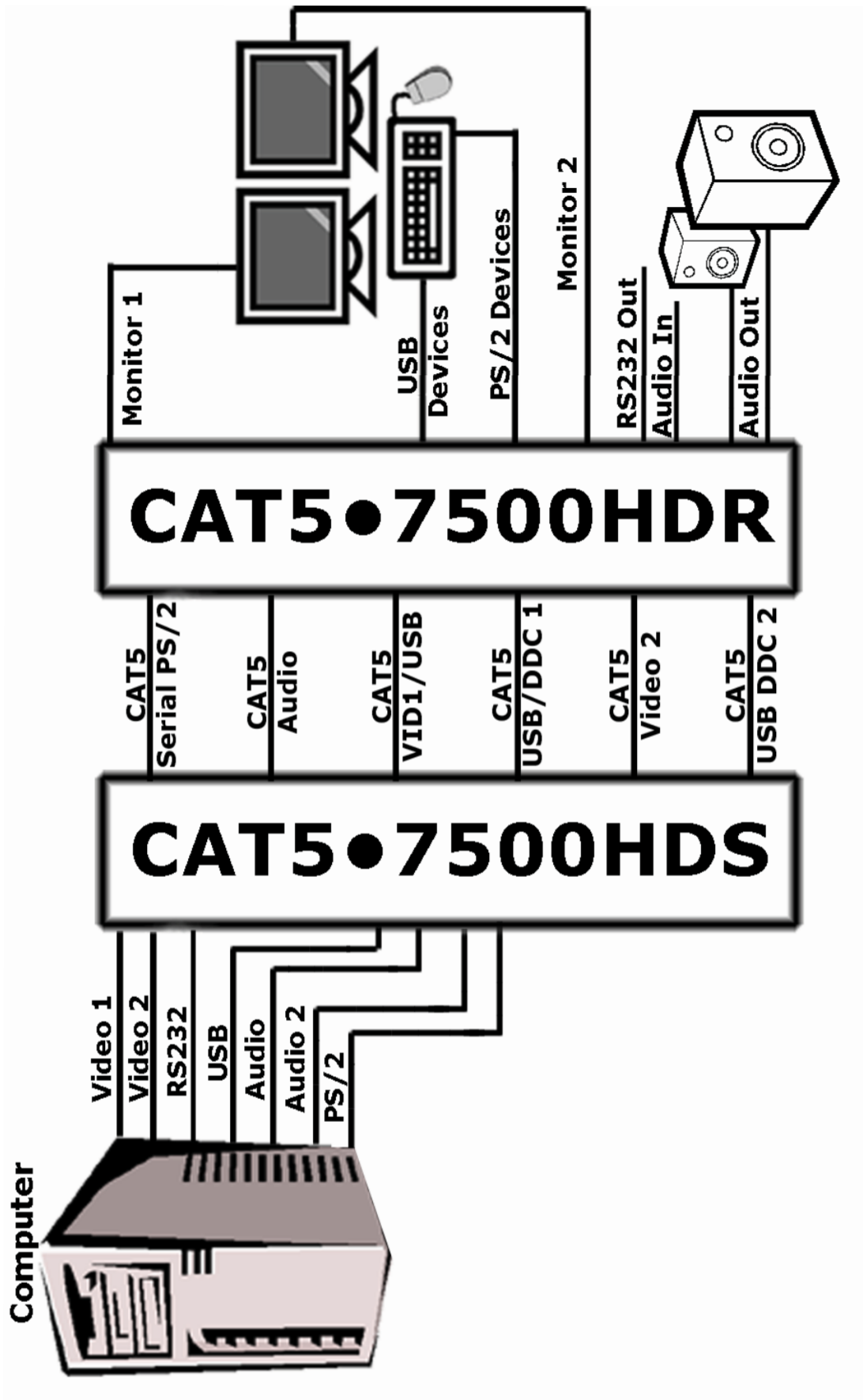
CAT5•7500HDR BACK PANEL LAYOUT



CAT5•7500HDR BACK PANEL FUNCTIONS

- 1 **POWER** - 5 VDC external power supply
- 2 **CAT5 USB/DDC1** - RJ-45 input extends USB and DDC1 signals with CAT-5 cable
- 3 **CAT5 Video 1** - RJ-45 input extends video input 1 with CAT-5 cable
- 4 **DVI OUT 1** - DVI output connects to the monitor 1 for local video
- 5 **CAT5 USB/DDC1** - RJ-45 input extends USB and DDC1 signals with CAT-5 cable
- 6 **CAT5 Video 2** - RJ-45 input extends video input 2 with CAT-5 cable
- 7 **DVI OUT 2** - DVI output connects to the monitor 2 for local video
- 8 **USB OUT** - USB Output to Devices
- 9 **KEYBOARD** - PS/2 mini din connects to PS/2 keyboard
- 10 **MOUSE** - PS/2 mini din connects to PS/2 mouse
- 11 **AUDIO** - RJ-45 input connects CAT-5 cable to receive extended audio in and audio out 2 signals
- 12 **SERIAL PS/2** - RJ-45 input connects CAT-5 cable to receive extended RS-232 and PS/2 signals
- 13 **RS232** - DB-9 connector connects to RS-232 devices
- 14 **AUDIO IN** - Audio mini jack connector connects to microphone
- 15 **AUDIO OUT 2** - Audio mini jack connects to speakers

CAT5•7500HD WIRING DIAGRAM



RJ-45 Jack



White/Orange

Orange

White/Green

Blue

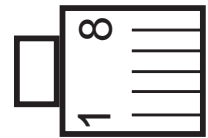
White/Blue

Green

White/Brown

Brown

RJ-45 Jack



SERVICE SWITCH USAGE GUIDE

Gefen CAT5 HD products (sender and receiver) both contain a pair of service switches (also called dip switches) located underneath the unit. These service switches are used to select from sets of configurations that will equalize the signal to best match the conditions in your setup. For the CAT5•7500HD, there are 1 set of switches for each monitor under both the sender and receiver units. The switches are hidden beneath black stickers. Each bank of dip switches have 4 switches. Switches 3 and 4 are not used. (*Note: Adjustments should be done with sources and display on.)

Sender Dip Switch Settings		
Setting	Switch 1	Switch 2
No Boost	OFF	ON
Normal Boost (Default)	OFF	OFF
Strong Boost	ON	OFF
Undefined	ON	ON

Receiver Dip Switch Settings		
Setting	Switch 1	Switch 2
No EQ (Default)	OFF	OFF
EQ Setting 2	ON	OFF
EQ Setting 3	OFF	ON
Maximum EQ	ON	ON

Adjustment Guidelines:

- 1) Strong boost should not be used on stranded cables. Strong boosting will cause pixels or no picture on these cables.
- 2) Using the wrong settings will not damage the units; it will either produce no image or a noisy image.
- 3) To eliminate the possibility of cross talk and interference, cables must be terminated with 568B scheduling. (See page 9 for details)

Frequently Asked Questions

What kind of CAT-5e cable should I be using?

Solid core CAT-5e cable rated at 350 Mhz, terminated in 568a or 568b is the minimum requirement. CAT-6 cables are also a viable cable to use. Higher resolutions and transmission lengths greater than 80 feet might require low skew cables for optimum performance.

Why does the CAT5 sender unit have a HDMI connector on the input?

A HDMI connector was used on the input to optimize space on the board by using the smaller connector. HDMI is electrically equivalent to DVI-D.

I'm getting no video on the screens, what can I check?

First thing to check is make sure that the video CAT5 is linked to the other video CAT5 port and the same with the DDC ports. Test to make sure the units are working with short CAT-5e cables 15-20 feet. Units shipped starting 12-2005 have the service switches inside the unit enabled. Please refer to the Service Switch Usage Guide on page 10.

I'm getting no video on the screens using ADC to DVI adapters, what is wrong?

ADC to DVI adapters remove the necessary 5V line that the extenders require on the input to operate. To enable the 5V you will need to open up the sender unit. Next to each DVI/HDMI input connector will be a jumper that needs to be shorted to enable 5V to the input. This should only be enabled when using a ADC to DVI Adapter otherwise damage to your video card may result.

How can I fix the flickering picture?

Flickering or a Blinking image is the result of a loss of sync between the display and the source. Try lowering the resolution to see if that helps, if it does, the CAT-5 cables you are using are unable to handle the bandwidth of the higher resolution and thus you are losing sync. Try a shielded CAT-5e cable on the Video to reduce interference. You can also try adjusting the service switches. Usually this is caused from either too much or too little of a boost. Please refer to the service switch guide on page 9 for the different combinations.

Why is there a green or pink tint to my picture?

A tint of green or pink in the picture is a result of incorrect colorspace being transmitted. This can be resolved by recycling power on your devices including the extender. If this does not help, the DDC data containing the colorspace is not being transmitted correctly due to loss in the CAT5 cable, try replacing the DDC cable.

I can't seem to get my RS-232 devices to detect and connect, what's wrong?

The CAT5-9000HD system only extends the Tx and Rx lines of RS232. If you need full RS232 extension of every line, you will need the standalone RS232 Extender units.

Can I run the CAT-5 cable through a patch bay?

No, the signal will not transmit reliably

TERMINOLOGY

What kind of CAT-5e cable should I be using?

Solid core CAT-5e cable rated at 350 Mhz and terminated in 568a or 568b is the minimum requirement. For resolutions greater than 1280x1024 or 1080i, Gefen recommends solid CAT-6 cables.

Why does the CAT5 sender unit have a HDMI connector on the input?

A HDMI connector was used on the input to optimize space on the board by using the smaller connector. HDMI is electrically equivalent to DVI-D.

I'm getting no video on the screens, what can I check?

First thing to check is make sure that the video CAT5 is linked to the other video CAT5 port and the same with the DDC ports. Test to make sure the units are working with short CAT-5e cables 15-20 feet. You can also make sure you have the correct boost setting configured (refer to page 10).

I'm getting no video on the screens using ADC to DVI adapters, what is wrong?

ADC to DVI adapters remove the necessary 5V line that the extenders require on the input to operate. To enable the 5V you will need to open up the sender unit. Next to each DVI/HDMI input connector will be a jumper that needs to be shorted to enable 5V to the input. This should only be enabled when using a ADC to DVI Adapter otherwise damage to your video card may result.

How can I fix the flickering picture?

Flickering or a blinking image is the result of a loss of sync between the display and the source. Try lowering the resolution to see if that helps, if it does, the CAT-5 cables you are using are unable to handle the bandwidth of the higher resolution and thus you are losing sync. Try a shielded CAT-6 cable on the video line to reduce interference. You can also try adjusting the service switches. Usually this is caused by EMI and a shielded CAT-6 with metal RJ-45 connectors with the drain wire soldered to the connectors will resolve the issue. Please refer to the service switch guide on page 10 for the different combinations.

Why is there a green or pink tint to my picture?

A tint of green or pink in the picture is a result of incorrect colorspace being transmitted. This can be resolved by recycling power on your devices including the extender. If this does not help, the DDC data containing the colorspace is not being transmitted correctly due to loss in the CAT5 cable, try replacing the DDC cable.

Why is the USB dropping out every so often?

Drop outs occur on occasion but if it is happening quite often, then interference along the DDC line that is also transmitting USB is causing the problem. Try using a shielded CAT-5e cable on this line instead.

I can't seem to get my RS-232 devices to detect and connect, what's wrong?

The CAT5-9000HD system only extends the Tx and Rx lines of RS232. If you need full RS232 extension of every line, you will need the standalone RS232 Extender units.

Can I run the CAT-5 cable through a patch bay?

No, the signal will not transmit reliably

SPECIFICATIONS

Video Amplifier Bandwidth	1.65 GHz
Single Link Range	1080p / 1920 x 1200
Input Video Signal	1.2 volts p-p
Input DDC Signal	5 volts p-p (TTL)
DVI Output Connector Type	DVI-I (29 pin) female (digital only)
Link Connector	RJ-45 Shielded
USB Input	USB type "B" connector
USB Output	2 USB type "A" connectors
PS/2 Keyboard Connectors	6 Pin MiniDin
PS/2 Mouse Connectors	6 Pin MiniDin
RS232 Connector	DB-9
Audio Connection	mini-phone Stereo 3.5mm
Power Consumption	20 Watts (max.)
Power Supply	5 VDC (External)
Dimensions	17"W x 1.75"H x 4.375"D
Shipping Weight	10Lbs

WARRANTY

Gefen Inc. warrants the equipment it manufactures to be free from defects in material and workmanship.

If equipment fails because of such defects and Gefen Inc. is notified within two (2) year from the date of shipment, Gefen Inc. will, at its option, repair or replace the equipment, provided that the equipment has not been subjected to mechanical, electrical, or other abuse or modifications.

Equipment that fails under conditions other than those covered will be repaired at the current price of parts and labor in effect at the time of repair. Such repairs are warranted for ninety (90) days from the day of reshipment to the Buyer.

This warranty is in lieu of all other warranties expressed or implied, including without limitation, any implied warranty or merchantability or fitness for any particular purpose, all of which are expressly disclaimed.

1. Proof of sale may be required in order to claim warranty.
2. Customers outside the US are responsible for shipping charges to and from Gefen.
3. Copper cables are limited to a 30 day warranty and cable must be free from any scratches, markings, and neatly coiled.

The information in this manual has been carefully checked and is believed to be accurate. However, Gefen Inc. assumes no responsibility for any inaccuracies that may be contained in this manual. In no event will Gefen Inc., be liable for direct, indirect, special, incidental, or consequential damages resulting from any defect or omission in this manual, even if advised of the possibility of such damages. The technical information contained herein regarding CAT5•7500HD features and specifications is subject to change without notice.